



Culligan® Success Story Chapman Commons

Chapman Commons condominiums consist of three buildings that share a common water source for the complex.

Customer:

Chapman Commons, Garden Grove, California

Description of Business:

Chapman Commons is a condominium complex located in Garden Grove, California. A secured community, the complex features many amenities including courtyards, pool, spa, lounge area, fitness center, underground parking and on-site management.

Contact:

Corina Stevens, Property Manager

SITUATION/PROBLEM:

Chapman Commons was experiencing hard water issues throughout the three buildings in the condominium complex and turned to Culligan® to find a solution. The water quality caused an increase in maintenance cost and repairs for the boiler systems in each complex. Hard water was also having an impact on fixtures and water using appliances which developed difficult to remove spots and film for homeowners.



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Superior service with every order.

Every customer is important. And every customer is different. With a partner like Culligan® Commercial, you can expect a water treatment plan as original as you are. And like you and your business, we pride ourselves on supporting our solutions with ongoing expert service.

Solution:

Initially, Chapman Commons worked with Culligan® to address the water hardness problem. Culligan® installed three Hi-Flo® 3e Triplex Progressive Flow Metered Softening Systems that successfully eliminated scale build-up in pipes and boiler tubes. The Progressive Flow feature allowed the system to add additional tanks as water usage increased. In addition, Culligan® installed brine reclaim units that dramatically reduced the amount of salt required by the softeners, enabling Chapman Commons to operate at improved efficiency.

Equipment Installed:

- Three Hi-Flo® 3e Triplex Progressive Flow Metered Softening Systems
- Brine reclaim units

The Results/Customer Benefits:

Chapman Commons saw immediate results in performance, productivity and cost savings. Along with eliminating scale build up in boiler tubes and pipes, the Culligan® solution created improved efficiency of water usage by going online as the flow rate increased. Chapman Commons' water savings was 41,366 gallons per year. Moreover, the brine reclaim systems reduced salt consumption by one third, translating into an annual salt savings totaling more than \$2,700.

Culligan® Advantages:

- The Culligan® representative was knowledgeable about the complicated requirements of a high-purity water treatment system.
- Culligan® has state-of-the-art technology and an extensive range of products.
- Culligan® has been cooperative and responsive throughout the entire process, from planning through after-sale service.



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